

VICTORIA VILLAGE MANOR

MEETING: Family Council
DATE: Wednesday, February 10, 2016 @ 6:30pm
PLACE: Gathering Room, VVM
RECORDER: Cheryl Norton

PRESENT: John O'Halloran (Chair), Lorraine O'Halloran (Treasurer), Cheryl Norton (Co-Secretary), Gary Norton, Joanne Baker-Forth, Wendy Massarotto (DRFS), Sharon Bate, Jackie Hardy-Corrigan, Peter Ferraro
REGRETS: Tracey Baker (Co-Secretary), Mike O'Halloran, Robin O'Halloran, Yvonne Parr (Vice-Chair), Brenda Duquette, Barb Legault,

Issue	ACTION	PERSON RESPONSIBLE	TARGET DATE
1. Welcome	The Chair welcomed everyone.	John	Ongoing
2. Sign-in sheet and confidentiality	All Family Council members signed the meeting sign-in/confidentiality sheet.	Cheryl	Ongoing
3. Declarations of any items to be added to the agenda	None	John	Ongoing
4. Condolences	Wendy reported 3 deaths and 1 discharge since our last meeting on January 16, 2016.	Wendy	Ongoing

<p>5. Approval of Minutes from the Jan. 13, 2016</p>	<p>Wendy indicated two areas for correction from the January minutes:</p> <p>Standing Item 8(a) - Winter dinner - should read that ticket sales are closed and the family dinner is on February 22/16.</p> <p>Old Business 9(e) - Christmas Gifts for Residents - Wendy indicated that Seniors Wish provided gifts for 18 residents, not 2 as indicated.</p> <p><i>Motion to approve the Minutes as amended - Sharon Seconded - Gary CARRIED</i></p>	<p>All</p>	<p>Ongoing</p>
<p>6 . Treasurer's Report</p>	<p>Account Balance \$3444.06 Includes Staff Appreciation \$699.03. Canadian Tire: \$49.81 includes \$35.06 in cards and \$14.75 in CTC cash.</p>	<p>Lorraine</p>	<p>Ongoing</p>
<p>7. Secretary's Report</p>	<p>None</p>	<p>Tracey</p>	<p>Ongoing</p>
<p>8. Standing Items</p>			
<p>a) VVM Report</p>	<p><u>Winter Dinner</u> - Attended by 57 residents and family members. Number was down from past years. Positive feedback on menu and entertainment. With renovations and building plans, the meeting space that has been used for dinner will not be available in the future.</p> <p><u>Bus Update</u> - MTO now mandates that a CVOR# and bus license is required for 12+ passenger vehicles. The process to obtain a CVOR# is complex; in addition to submitting an application, a VVM staff member must sit for a written exam. In the meantime, the bus is not operating.</p> <p><u>Satisfaction Surveys</u> - Consideration is being given to customizing the survey for VVM. A copy of the existing survey will be brought to the March meeting for input.</p> <p><u>Long Term Care Funding</u> – Providing nutritious and appealing meals and snacks for residents is an ongoing challenge given LTC underfunding and the rising cost of raw food. Every effort is being made to maintain the quality of meals and snacks at VVM.</p>	<p>Wendy</p>	
<p>9. Old Business</p>			

